

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 10/815,099
Filing Date 3/30/2004
Confirmation No. 6569
First Named Inventor Michael J. Sutherland
Assignee Employers Reinsurance Corporation
Group Art Unit
Examiner
Attorney's Docket No. ER1-0009US
Title: Strategies For Managing Recommendations

To: Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Fees will be paid by credit card through the EFS Web; however, the Commissioner is hereby authorized to charge any deficiency of fees and credit any overpayments to Deposit Account Number 12-0769.

Respectfully Submitted,

Dated: 4/23/2004

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